

## PRIVACY POLICY

The Privacy Policy of PT Trimegah Sekuritas Indonesia Tbk ("**Company**"):

### 1. Introduction:

The Company is committed to protecting the privacy and security of personal information. This Privacy Policy explains how the Company collects, uses, discloses, and protects the personal information of clients, employees, and other individuals (hereinafter referred to as "**You**") related to the Company's business on the Company's website, the Company's applications, as well as other online service products ("**Company's Services**").

You acknowledge and guarantee any data You have submitted is valid, correct and accountable, and You agree that Your data can be used, managed and stored by the Company to achieve the Company's business objectives.

The Company secures all your information that You have submitted through the Company's Services.

### 2. Information collected by the Company:

- (i) In accordance with the prevailing laws and regulations in Indonesia, the Company may collect, process and/or use Your personal information for the implementation of the Company's business. Your information and/or data includes but is not limited to:
  - a. Contact information (e.g., name, address, telephone number, email address).
  - b. Employment information: for employees of the Company.
  - c. Business-related information: for clients and partners of the Company.

If necessary, the Company has the right to change the provisions of data and/or information required. Therefore, You are required to periodically visit the Company's website from time to time to make updates.

- (ii) The data and/or information that You submit is data provided voluntarily. Therefore, the Company may collect data and/or information through various channels, including:
  - a. When creating and updating Your account on the Company's Services;
  - b. Direct interactions:  
Information provided by individuals during communications, meetings, and transactions;
  - c. Automated technologies:  
Information collected through the Company Services;

- d. Using the Company's Services to obtain detailed transaction information such as payment method, date, time and transaction information;
  - e. Utilizing features that requests authorization to access Your device;
  - f. Information that You disclose to the Company while using the Company's Services (including information in any media contained on the Company's website or application); and
  - g. Any other data that You decide to submit to the Company.
- (iii) Information and/or data collected from other sources, including:
- a. Marketing and notification services;
  - b. Publicly available sources.
- (iv) Information and/or data regarding Your device and Your visits in using the Company's Services (including but not limited to Your IP Address, geographic location, browser type, type of device, website link, duration of visit).
- (v) Linked Social Media Information (third party).

If You choose to enter the Company's Services through Your social media account, then You hereby permits the Company to receive Your social media account information from the third party of social media providers (including but not limited to Facebook, Instagram, Twitter, Google Play, or other social media).

Any information and/or data that the Company receives from these third party social media providers will be added to your account information.

### 3. Use of Information:

The Company uses Your personal data and/or information for the following purposes:

- a. To provide and maintain the Company's Services to clients.
- b. To manage employee information for employment purposes.
- c. To communicate with clients, partners, and other stakeholders.
- d. To improve services and operational of the Company.

### 4. Disclosure of Information:

The Company may disclose Your personal information to:

- a. Employees and authorized personnel of the Company.
- b. Third party service providers who assist the Company in providing the Company's Services.
- c. Authorized authorities.

## 5. Security Measures:

The Company implements appropriate technical and organizational measures to protect personal information from unauthorized access, disclosure, alteration, and destruction.

Regarding the security of payment information, all payment information is sent via a secure protocol. However, You are aware that other data sent via internet cannot be guaranteed to be secure because data transmission via internet is generally not secure.

You are obliged to maintain the privacy of your PIN or password. Any form of misuse of security caused due to your negligence will be Your responsibility, therefore You release the Company from all lawsuits, demands, and compensation from any party.

You agree that your failure to provide Your true and accurate information and/or personal data is Your sole responsibility. Any losses that arise in the future, including losses to the Company and other third party, then the Company has the right and authority to close your access to the Company's Services.

## 6. Retention of Information:

The Company retains Your personal information for the period necessary to fulfill the purposes outlined in this Privacy Policy, unless otherwise provided by laws and regulations for a longer retention period.

## 7. Your Rights:

You have the right to:

- a. Access your personal information.
- b. Correct any inaccuracies in your personal information.
- c. Request for deletion of your personal information, subject to requirements in laws and regulations.

## 8. Deletion of Data and Information:

Your data can be deleted at any time upon request. Your profile, pictures, information and anything You add to the Company Services will be deleted when Your account is deleted. Any data and/or information submitted by You cannot be retrieved. However, the Company may retain certain information as required by laws and regulations for the Company's operational business purposes.

9. Cookies and similar Technologies:

The Company may use cookies and similar technologies on the Company's Services to enhance Your experience and collect information about using the Company's Services.

10. Privacy Policy Updates:

The Company may update this Privacy Policy periodically to reflect changes in our practices and legal requirements. The most recent version will be posted on our website.

11. Miscellaneous:

In managing Your personal data and/or information, the Company complies with the provisions of the prevailing laws and regulations, and the Company does not trade-in Your personal information and/or data obtained by the Company through access activities and/or utilization of the Company's Services.

The Company is committed to maintaining the confidentiality of Your personal data and/or information, by making all the best efforts possible, in this case one of which is by using encryption technology, encryption technics, authentication procedures and periodic feasibility and/or security checking procedures, with the aim of the protect Your personal data and/or information.

12. Contact Information:

For questions regarding this Privacy Policy, please contact us via Trimegah Call Center +62-21 2924 9000 or [callcenter@trimegah.com](mailto:callcenter@trimegah.com)